UNDERSTANDING YOUR TENANT STATEMENT

For more information regarding your rental account or to receive a copy of your Tenant Statement, please contact your Youth Housing Manager.

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1. Statement Period From

To: This will reflect the last date of the current month that the statement was issued.

- **2. Date issued:** the date this statement was issued
- **3. Tenant number:** this is the MFYH unique tenant reference number allocated to you at the commencement of your tenancy to help us identify you and your accounts. Please use this number in the reference and description field when making payments.
- 4. Rent Credit: this will either have a minus sign (e.g. -\$167.39) which identifies an account in debt (money owed to MFYH) or no sign such as this tenant statement (\$167.39) which identifies an account in credit (money in advance).
- **5. Rent Currently Paid To:** This is the date that your rent is paid up to not including unallocated rent payments (payments that may have been sent from your bank or Centrelink account but not yet allocated to your tenant account).

6. Current Weekly Market Rent:

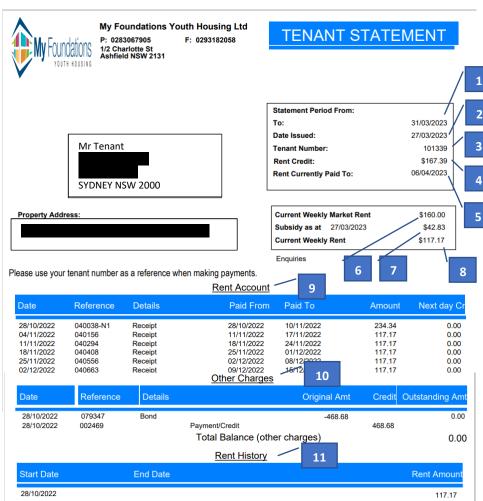
The current market value for the property you reside in.

7. Subsidy as at:

This is the amount of rent that is subsidised by MFYH (the difference between the market rent and the weekly rent you are required to pay).

8. Current Weekly Rent:

This is your current weekly rent based on the program you are housed in and it's subsidy calculation.



9. Rent Account

This is a list of the payments made by you (weekly/fortnightly etc). It shows the date and the amount paid by you and when it is paid up until. (*Please note the* **Next day credit** is money you have paid waiting to be credited into your account at the next invoicing cycle...)

10. Other Charges

These are charges that you have incurred through bond charges, water bills, tenant damage and/or other tenant charges. It shows the original amount charged, the date of charge, and the credit payments (payments received from you) against each charge.

11. Rent History

This is the history of your weekly rent amount. Anytime your weekly rent amount changes, it will be listed here with the date and the rent payable by you.

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