

Factsheet updated 17th April 2023

TENANT RESPONSIBILITIES

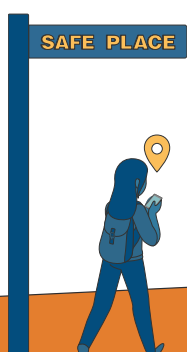
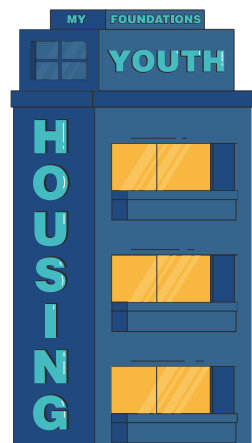
We want all tenant's to understand their responsibilities whilst housed with My Foundations Youth Housing Ltd (MFYH) and these are:

GENERAL

- Ensure you and your visitors treat neighbours and/or flatmates with dignity and respect regardless of cultural identity, race, ability, gender, sexual orientation, age or family backgrounds.
- Make sure that you and your visitors do not subject your neighbours or flatmates to verbal abuse, harassment, aggressive behaviors, violence, or threats of violence.
- Demonstrate respect and cooperation in common areas (hallways, carparks etc) if you live in a unit block or complex and follow any by-laws provided to you.
- Treat all our employees and contractors with dignity and respect.
- Read communication and letters (including monitoring your emails and texts) and let us know if any of these contact points change as soon as possible.

PROGRAM

- Be an active participant in the housing program requirements; this may include your commitment to education, employment, and other wellbeing goals as well as commitment to regular case planning sessions with your support worker.



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TENANT RESPONSIBILITIES CONT....

PROPERTY

- Be respectful of the property you are living in; and, clean and maintain your property to a reasonable standard, including gardens, and ensure no damage is done (by you, your household members, or visitors).
- Report any repairs as soon as possible including any accidental damage. When a qualified tradesperson is not required, we appreciate any effort by a tenant to remedy any accidental damage they've caused so long as it's done safely and properly.
- Look after the security of the property and make sure your property is locked at all times.
- Advise us immediately if there are any issues with your smoke alarm/s.

TENANCY

- Pay your rent and/or water charges on time (rent to be paid in advance) and contact us straight away if you are unable to do this.
- If you have been offered a rebated rent rate based on an income assessment at the start of tenancy, you must notify your Youth Housing Manager if your income changes **within 7-days** of this change (this includes changes to any approved household members and their income) – if your household income has increased, so will your rent.
- Make sure that you and your visitors do not subject your neighbours to verbal abuse, harassment, aggressive behaviors, violence, or threats of violence.
- Cooperate with neighbours and, if possible, settle any disputes by talking with them.
- Ensure that you or your visitors do not use the property for any illegal purposes.
- There are to be no Additional Occupants living or staying for extended periods of time (more than 3 days) without written approval from MFYH.
- Without written approval from MFYH, no pets are permitted at the property.

SAFE PLACE

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